

Strategic plan

2009-2011



Danila Dilba
Health Service



The Danila Dilba Vision Statement

Danila Dilba aims to provide culturally appropriate Primary Health Care Services of the highest quality to Aboriginal and Torres Strait Islander peoples of the Greater Darwin area.

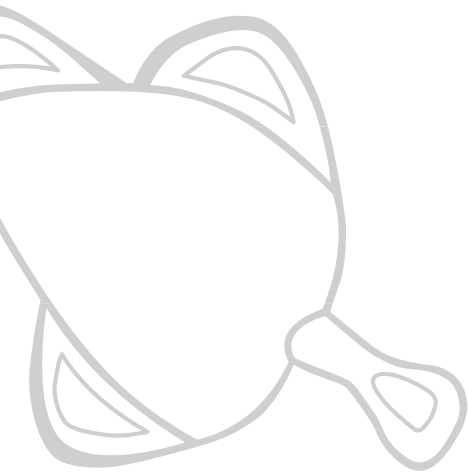
The Danila Dilba Purpose

To improve the physical, mental, spiritual, cultural and social wellbeing of the Biluru community of the Yilli Rreung Region through innovative comprehensive primary health care programs that are based on the principles of equity, access, empowerment, community self-determination and inter-sectoral collaboration.

Our Core Values

The core values of Danila Dilba Biluru Butji Binnilutlum Health Service Aboriginal Corporation underpin our activities:

- Provision of and advocacy for services that are equitable, professional and of a high quality standard
- Working mutually with our community to ensure a culturally acceptable environment that promotes safety, comfort, tolerance and respect



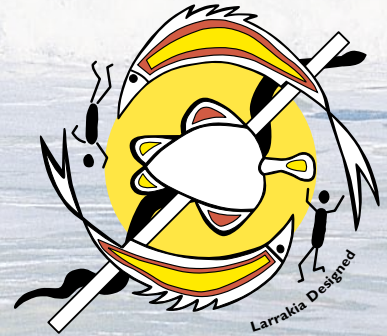
Danila Dilba - Health For Life

Danila Dilba Health Service is a community-managed organisation providing comprehensive primary health care services to Biluru communities in the Yilli Rreung Region of the Northern Territory. Danila Dilba is an all Biluru Governing Committee, whose members are chosen by the community.

The name Danila Dilba Biluru Butji Binnilutlum was given by the Larrakia people, who are the traditional owners of Darwin and Palmerston. In the Larrakia language Danila Dilba means 'dilly bag used to collect bush medicines' and Biluru Butji Binnilutlum means 'blackfella (Aboriginal people) getting better from sickness'.

Our logo was designed by Larrakia elder Reverend Wally Fejo. The story of the logo is: "The fish being in a school are excited when jumping around and convey to us our exciting, healthy life. The turtle represents the people going back to lay her eggs. The stick represents a hunting tool on how to find her eggs. The overall circle is like looking inside a dilly bag from above. The snake brings the threat of danger to our wellbeing and reminds us that we should always sustain ourselves and be on our guard for health."

Biluru is a Larrakia word that collectively describes Aboriginal people who are living in or visiting the Yilli Rreung Region.





Strategic Goals

I. Accountability

Ensure effective corporate governance and sustainability of the organisation.

Respect, promote and recognise obligations associated with cultural traditions and beliefs of Biluru peoples.

Key Performance Goals

- Develop accountable governance practices in line with contemporary standards
- Financial accountability that includes developing sustainable income streams
- Fulfill reporting commitments to funding bodies, regulatory authorities and our community
- Promote social, cultural traditions and beliefs that support strong healthy lifestyles
- Consistent use of logo, name and branding standards



Key Issues to be addressed in two-year business plan:

- Effective reporting to Management Committee
- Consistent improvement in financial capacity
- Extended Comprehensive Primary Health Care Service hours.
- Opportunities to maximise Medicare and other funding sources
- Advocate for multidisciplinary team care arrangements in Outreach Services to the community
- Alternate facility for Health Precinct



2. Access

Improve access to comprehensive primary health care services and information that supports improvement in Biluru health and wellbeing.

Key Performance Goals

- Establish and continually evaluate effectiveness of a range of innovative multidisciplinary primary health care programs
- Provision and distribution of culturally appropriate information to individuals, communities and other organisations
- Improve integration of services across the organisation
- Improve integrated IT systems that support service delivery

Key Issues to be addressed in two-year business plan:

- Implement electronic client record
- Investigate after hours services (options and possibilities) to address community need i.e. single, working parents
- Consider current Employee Collective Agreement negotiations and ensure inclusion of relevant clauses that support service delivery



3. Collaboration

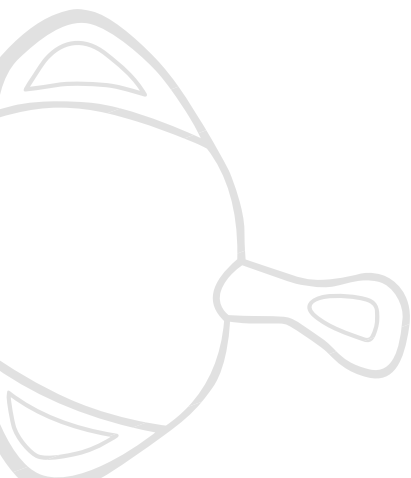
Develop strong partnerships and collaborative processes with other government and non-government service providers to improve service coordination and health outcomes for Biluru

Key Performance Goals

- Work in collaboration with other service providers to improve coordination, reduce duplication of services and develop alternative service delivery models
- Establish and continually evaluate joint projects with other providers and communities designed to meet identified community needs
- Develop joint best practice projects with other service providers
- Advocate for improvement in services that address 'determinants of health' as required in partnership with governments and relevant service providers

Key Issues to be addressed in two-year business plan:

- Relevant Closing the Gap Initiatives
- Clearly define Yilli Rreung Region and provide options to the Governing Committee as required: alternative models of delivery, supports to local communities etc



4. Consultation

Establish mechanisms that provide the opportunity for staff, individuals, communities and organisations to have a say in the planning, design, development, delivery, and evaluation of services.

Key Performance Goals

- Establish a range of consultative mechanisms with key organisations and communities and continually improve over time
- Initiate regular Darwin Aboriginal Agency meetings that promote partnerships in working together to look at effective relationships that enable collaborative approaches to advocacy, support and effective strategies to achieve better outcomes for the social determinants of health.
- Implement effective workplace consultative mechanisms and continually evaluate their effectiveness

Key Issues to be addressed in two-year business plan:

- Approval processes to link with / commence consultation with communities / protocol development



5. Capacity

Build the capacity and resources of the organisation and workforce to undertake effective and sustainable comprehensive primary health care services.

Build community capacity and strengthen local communities.

Key Performance Goals

- Maintain AGPAL and other Best Practice Quality Assurance.
- Develop staff training plans
- Develop and continually evaluate human resource management practices that compliment service delivery
- Implement a quality framework that will facilitate general organisational improvement
- Integrate a community development philosophy into services and programs
- Strengthen health promotion, education and prevention programs at the community level

Key Issues to be addressed in two-year business plan:

- Staff Training plan
- Health promotion, education and prevention programs



6. Future Directions

Key Performance Goals

- Advocate for birthing and ante/post natal services for Aboriginal and Torres Strait Islander families in the Darwin region.
- Develop and advocate for appropriate men's health programs and funding.
- Investigate the development of services in other areas such as aged care, dental and physiotherapy.
- Liaise and negotiate with government agencies and community based allied health organisations to develop partnerships and service initiatives.

Key Issues to be addressed in two-year business plan:

- Conduct a review of birthing and ante/post natal services that show recommendations, checklists and timeframes for implementations.
- Increase the national profile of men's health programs.
- Compile an action plan for implementation and integration of allied health services such as aged care, dental and physiotherapy.
- Develop, maintain and evaluate the effectiveness of partnerships and service initiatives with other government and community based organisations.





Danila Dilba
Health Service

Danila Dilba Health Service GPO Box 2125 Darwin NT 0801
Web: www.daniladilba.org.au Email: info@daniladilba.org.au
Danila Dilba Biluru Butji Binnilutlum Aboriginal Corporation ABN57024747460

Danila Dilba Health Service	Location	Phone	Fax
Main Clinic	32-34 Knuckey St, Darwin	8942 5444	8941 3542
Womens Clinic	32-34 Knuckey St, Darwin	8942 5444	8941 3542
Mens Clinic	42 McLachlan St, Darwin	8942 2186	8941 8629
Administration	36 Knuckey St, Darwin	8942 5400	8981 3688
Emotional & Social Wellbeing	Unit 1/3 Malak Place, Malak	8927 9335	8941 8402
Sexual Health	32-34 Knuckey Street	8942 5444	8941 5464
Youth Service	Shop 9/10 Gray Shopping Centre Essington Avenue	8932 3166	8932 9762
Palmerston Clinic	5/6 Woodlake Boulevard, Durack	8931 1501	8931 1622
Dare to Dream	Unit 1/3 Malak Place, Malak	8927 9335	8941 8402
Outreach Program	36 Knuckey Street, Darwin	8942 5400	8981 3688